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INFESTATION CONTROL POLICY Board Approved 11/19/15

The North Andover Housing Authority recognizes the importance of pest/insects and vermin control in providing a living environment for adequate health and safety for residents.

The North Andover Housing Authority will make all efforts to provide a healthy and pest-free environment for its residents. The Authority will determine which, if any, pests/insects infest the properties and will provide the best possible treatment recommendation/plan of action including the coordination of a professional exterminator if necessary. Any resident unit identified as needing treatment for pests will be properly notified and informed of the process. Residents will be given a minimum notice of 48 hours for any infestation treatment. Urgent treatment issues will be addressed on a case by case basis at the discretion of the NAHA.

All residents have the obligation to immediately call and report to the NAHA when any type of pest is suspected or visibly noted. Units identified as problematic for pests/infestation may require additional inspections to ensure that the infestation is resolved. In the event that additional inspections are needed, the Property Manager will coordinate an inspection schedule with the tenant.

New tenants that have been issued an official offer for a housing unit are required to provide the North Andover Housing Authority with a pest free certificate ensuring that their current living arrangement is free of infestation **prior to moving into the offered NAHA housing unit.** The pest free certificate must be issued by a licensed pest exterminator. NAHA will provide exterminator recommendations to all newly offered tenants so that they can coordinate this service in advance of the move. The new tenant is responsible for the cost of this evaluation.